

# Unit Trust Withdrawal Form

MandG Investments Unit Trusts South Africa (RF) Ltd (Registration number: 1999/005242/06) (the Manager) is an approved CIS management company (#29) under the Collective Investment Schemes Control Act, 2002. Portfolio assets are managed by MandG Investment Managers (Pty) Ltd (Registration number: 2013/051515/07), which is an approved discretionary Financial Services Provider (#45199) for the MandG SA group (M&G Investments).

## Our contact details

**Sharecall:** 0860 105 775

**International:** +27 21 670 5101

**Email:** [instructions@mymandg.co.za](mailto:instructions@mymandg.co.za)

**Web:** [www.mandg.co.za](http://www.mandg.co.za)

**Postal address:**

PO Box 23167

Claremont

7735

**Physical address:**

7<sup>th</sup> Floor, Protea Place

30 Dreyer Street

Claremont

## How to complete this form

- Please complete and sign the appropriate declaration under **Section 6**.
- Information written outside of the relevant fields will not be considered when processing your application.

## Document checklist

Before the Manager and M&G Investments can enter into any transaction in respect of your investment, it is mandatory that we obtain and verify certain information:

- This completed, signed and dated form
- The cessionary's written consent, if your investment is currently ceded
- Proof of bank account (not older than three months)

## What happens next

- Please e-mail a copy of this completed and signed form accompanied by the supporting documentation to [instructions@mymandg.co.za](mailto:instructions@mymandg.co.za). We reserve the right to request additional documents, if required.
- Funds will be released within 48 hours (2 business days) from time of processing.

## Important information

- **Daily cut-off times:** 11:30 for M&G Money Market Fund  
13:30 for all other investment options
- **Correspondence preferences:** The default method of communication will be email. If you prefer your correspondence via post, contact Retail Client Services on 0860 105 775 or on [info@mandg.co.za](mailto:info@mandg.co.za).
- **Capital Gains Tax (CGT):** Your transaction may attract CGT.
- **FICA:** Outstanding FICA documentation will cause a delay in your transaction being processed
- **Uncleared units:** Units purchased via direct debit or debit order (i.e. provisional units) can only be withdrawn 45 days after the purchase date
- **Withdrawal minimums:** If the remaining balance after withdrawal is less than R2 000, the full amount will be redeemed. Please refer to our **Terms and Conditions** for more information.

## 1 Existing investor details

Existing M&G investor number

First name and surname/Entity name   
(e.g. company or trust name)

Authorised contact person

ID number/Entity registration number   
(Passport number if foreign national)

## 2 Investment options

Please indicate the Rand amount or percentage of funds you would like to withdraw

M&G funds	Class	M&G account number	Rand amount	% of fund to be withdrawn
2.5% Target Income Fund			R	%
5% Target Income Fund			R	%
7% Target Income Fund			R	%
Balanced Fund			R	%
Dividend Maximiser Fund			R	%
Enhanced Income Fund			R	%
Enhanced SA Property Tracker Fund			R	%
Equity Fund			R	%
High Yield Bond Fund			R	%
Income Fund			R	%
Inflation Plus Fund			R	%
Global Balanced Feeder Fund			R	%
Global Bond Feeder Fund			R	%
Global Equity Feeder Fund			R	%
Global Inflation Plus Feeder Fund			R	%
Money Market Fund			R	%
Property Fund			R	%
Other			R	%

## 3 Bank details

Should your banking details have changed, please complete the fields below and supply us with a copy of a recent bank statement if the account differs

Name of bank account holder

ID/Registration number of bank account holder  (Only if this is different to the investor and/or the investor is a minor)

Name of bank

Branch name  Branch code

Account number

Type of account  Current/Cheque  Savings

## 4 Existing regular withdrawals

You only need to complete this if you have an existing regular withdrawal instruction on your investment

- Cancel regular withdrawal
- Keep regular withdrawal unchanged
- Change regular withdrawal (Please complete a [Recurring Instruction form](#))

## 5 Existing debit orders

You only need to complete this if you have an existing debit order instruction on your investment (not available on Target Income Fund Investments)

- Cancel debit order instruction
- Keep debit order instruction unchanged
- Change debit order instruction (Please complete a [Recurring Instruction form](#))

We would need to receive the instruction to change your debit order at least 7 business days before the debit order cancellation or start date. Payment will be made within two business days provided we receive your instruction and all supporting documents before the cut-off time. Units purchased via direct debit or debit order (i.e. provisional units) can only be withdrawn 45 days after the purchase date. This is because banks can take up to 45 days to clear electronic payments. If you withdraw 100% of your investment, all provisional units will be paid as a separate payment once the units have been cleared.

## 6 Investor Declaration

**By signing this form, you confirm that:**

- You are not relying on any communication from M&G Investments as investment advice or as a recommendation to choose the investment.
- You have received no assurance or guarantee from M&G Investments regarding the expected returns of the investment.
- The information in this form is true and correct.
- Where this form is signed in a representative capacity, you have the necessary authority to do so, and this transaction is within your power.
- Information relating to your account may be released to the Financial Adviser indicated in this form.
- You have received the following information from either M&G Investments or your Financial Adviser and have read it:
  - The most recent version of the terms and conditions of this investment available on our website ([www.mandg.co.za/personal-investor/terms-and-conditions](http://www.mandg.co.za/personal-investor/terms-and-conditions))
  - The Fund Fact Sheet/s or Minimum disclosure document/s (MDD) of your chosen unit trust funds
  - The risk warning (below)

### Risk warning

CISs are generally medium-to long-term investments. Past performance is not necessarily a guide to future investment performance. The prices in respect of participatory interests in a CIS portfolio are calculated on a net asset value basis. This means the price is the total net market value of all assets of the particular portfolio of the CIS divided by the total number of participatory interests in such portfolio of the CIS. Any market movements – for example in share prices, bond prices, money market prices or currency fluctuations – relevant to the underlying assets comprising the applicable CIS portfolio in which participatory interests are held may cause the value of such underlying assets to go up or down. As a result, the price of the participatory interests linked to your policy may go up or down. Participatory interests in CISs are traded at the ruling forward price of the day, meaning that transactions are processed during the day before you or the Manager of the CIS know what the price at the end of the day will be. The price and therefore the number of participatory interests involved in the transaction are only known on the following day. The CIS may borrow up to 10% of the scheme value, and it may also lend any scrip (proof of ownership of an investment instrument) that it holds to earn additional income. A M&G CIS may consist of portfolios comprising different asset classes and types that are subject to different fees and charges. The Manager of the CIS will pay your Financial Adviser a standard ongoing adviser fee, which is included in the overall costs of the CIS. A summary with all fees and maximum initial and ongoing adviser fees in respect of each CIS linked to your policy is available on our website. The Manager of the CIS may, at its discretion, close your chosen CIS to new investors and to additional investments by existing investors to make sure that it is managed in accordance with its mandate. It may also stop your existing debit order investment. The Manager makes no guarantees as to the capital invested in the CIS or the returns thereof. Excessive withdrawals from the CIS may place it under liquidity pressure and, in such circumstances, a process of ring fencing withdrawal instructions and managed pay outs over time may be followed. A money market fund is not a bank deposit account and The M&G Money Market Fund aims to maintain a constant price of 100 cents per participatory interest in such scheme. A Feeder fund may only invest in a single portfolio of a CIS which levy its own charges that could result in a higher fee structure for these funds. Foreign securities including foreign CISs may be included in underlying CIS portfolios. As a result, those CIS portfolios may face material risks. The volatility of the CIS may be higher and the liquidity of the underlying securities comprising the applicable portfolio of the CIS may be restricted due to relative market sizes and market conditions. The CIS's ability to settle securities and to repatriate investment income, capital or the proceeds of sales of securities may be adversely affected for multiple reasons including market conditions, macro-economic and political circumstances. Further, the return on the securities comprising a particular portfolio may be affected (positively or negatively) by the difference in tax regimes between the domestic and foreign tax jurisdictions. The availability of market information and information on any underlying sub-funds may be delayed. The investor acknowledges the inherent risk associated with the selected CISs and that there are no guarantees. M&G Investments is a member of the Association of Savings and Investments of South Africa.

Full name of investor or person authorised to sign on behalf of investor

Capacity

Signature of investor or person authorised to sign on behalf of investor

Place

Date

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